AMBERWOOD HOUSE

REFINED LIVING
BY COLTEN CARE

CARE HOME CHECKLIST

Helping ensure the care home you choose ticks all the right boxes.

THE LOCATION	AMBERWOOD HOUSE	OTHER CARE HOME	OTHER CARE HOME
If visiting by car, is it easy to park?			
Is there easy access to public transport and shops?			
Is it convenient for family and friends to visit?			
YOUR FIRST IMPRESSIONS			
Did you receive a warm welcome?			
Were you offered refreshments?			
Does the home smell pleasant?			
THE HOME			
Is the home well decorated and maintained?			
Is there a variety of communal areas and quiet areas?			
Is there a café?			
Are there gardens and outside seating areas?			
Are visitors welcome at any time of the day?			
Are children welcome?			
Is there a free of charge guest suite?			
THE CARE			
Are hairdressing facilities available?			
Does the home have a relationship with a physiotherapist?			
Will a GP visit regularly?			
Is there a dentist/optician available?			
Will the home inform you of changes in care needs or other matters?			
Are there specialist bathing facilities?			
Can you have a trial stay?			
Do residents have their own care plans, tailored to each individual?			
Are care plans reviewed regularly?			

Take this form with you when viewing homes, helping you make the best informed choice.

DAILY LIFESTYLE	AMBERWOOD HOUSE	OTHER CARE HOME	OTHER CARE HOME
Can you order a daily paper?			
Is there a variety of activities?			
Does the home have access to a minibus?			
Does the home have provision for 1-1 companionship?			
Do residents have a say in what activities are run at the home?			
Are birthdays/anniversaries celebrated?			
Can the home fulfill your spiritual needs?			
Are pets allowed in the home?			
BEDROOM			
Can you bring your own possessions into the home?			
Is there a television?			
Is the room en-suite?			
Is there provision for a telephone and wireless internet?			
Is the decoration in good order?			
Is there a call bell?			
Is there a lockable drawer?			
NUTRITION			
Is there a choice of menu?			
Is the menu changed regularly?			
Are the ingredients locally sourced?			
Will a chef visit within 24 hours of arrival to discuss your likes/dislikes?			
If someone has difficulty in eating, is there someone who can assist?			
Are special diets catered for?			
Can visitors join for meals?			
Can you choose where you have your meals?			
Are meal times flexible?			
THE TEAM			
Do staff receive an induction and comprehensive training?			
Will you have a Named Nurse or Care Worker?			
Does the home use their own bank staff or agency staff?			
Did staff acknowledge you and seem friendly on your visit?			
Do staff look happy and engaged with residents?			
ADDITIONAL INFORMATION			
Is the most recent CQC report available?			
Is the current carehome.co.uk score visible?			
Does the home regularly ask for feedback?			
Is the home responsive; do they communicate feedback?			
Do the residents look happy and well cared for?			

DISCOVER REFINED LIVING AT AMBERWOOD HOUSE

Call **01202 851510**

Residential and Nursing Care

418-424 Ringwood Road, Ferndown, Dorset, BH22 9AX

COLTEN CARE